

～Notice of changes in the contents～

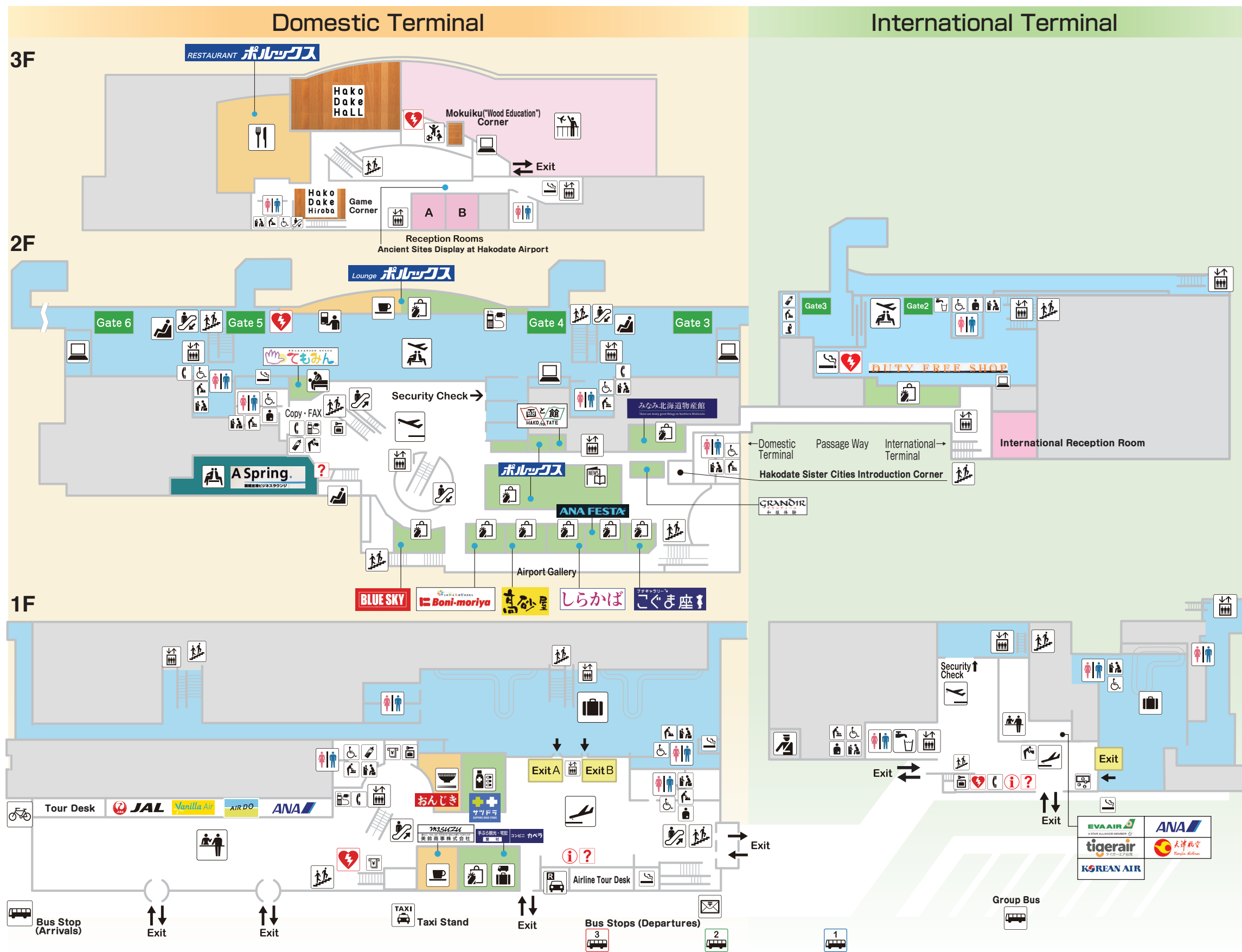
Thank you for using Hakodate Airport.
Some of the contents of this terminal guide are
changed as follows.

When you use the airport, please confirm the following contents
with the Terminal Guide.

Thank you very much for your understanding and cooperation.

corresponding section	changed contents
New Store	2019/8/30 ROYCE' TEL:0138-57-2727
The Lounge Add credit card	2019/9/3～Orico
Vanilla Air	No Operation after March 31, 2019～
Wi-Fi Flet's Spot	Finished the servise after March 31, 2019～
Directions	<p>【Change the route No.】April 1, 2019～ Shuttle Bus to Goryokaku Tower and Trappistine Convent →(Route No.5・5-A) Express Bus Between Hakodate Airport and Goryokaku (Route No.100) →(Route No.8) For Hiyoshi Eigyocho Area (Route No.29) →(Route No.75) For Goryokaku Area (Tobikko loop route) →(Tobikko loop route No.7-A・B・E・F) 【New route Map】 2019/4/1～ Shuttle Bus to Goryokaku Tower and Trappistine Convent (Route No.5・5-A)</p> <p>2019/4/20～ Shuttle Bus for Onuma Area</p> <p>2019/5/1～ Shuttle Bus for Hakodate Station Area</p>
Reception Rooms	<p>Reception Rooms A・B 3,300yen/hour (tax incl.) International Flights Reception Room 11,000yen/hour (tax incl.) HakoDake HaLL 08:00 a.m.-02:00 p.m. 36,300yen (tax incl.) 10:00 a.m.-04:00 p.m. 36,300yen (tax incl.) 02:00 p.m.-08:00 p.m. 36,300yen (tax incl.) 08:00 a.m.-08:00 p.m. 55,000yen (tax incl.)</p>
Business Lounge	<p>1,050yen per person (tax incl.) Private room 3,300yen/hour (tax incl.)</p>

※Hakodate Airport website has been renewed.
<https://www.airport.ne.jp/>



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|---|----------------------------|---|
| Toilets | Telephones | Ticket Vending Machines for Tokyo Monorail and Keikyū Lines |
| Accessible for Wheelchair | Stairs | Massage Chairs |
| Accessible for Ostomates | Elevators | Playroom for Kids |
| Baby Bed | Escalators | Business Corner |
| Baby Chair | ATMs | Information |
| Nurseries (The first floor room is for women only.) | Mailbox | Police Box |
| Drinking Fountain | Bicycle Parking | AED (Automated External Defibrillators) |
| Coin Lockers | Mobile Telephone Chargers | Baggage Delivery Service |
| Smoking Rooms | Shops | Taxi |
| Airline Counters | Ramen & Soba | Bus |
| Arrival Lobby | Coffee Shop | Car Rental |
| Departure Lobby | Drug Stores/Cosmetic Store | Drinking Water |
| Baggage Claim | Restaurants | Prayer room |
| Observation Deck | Book store | Currency Exchange Machine |
| Departure Lounge | | |
| Business Lounge "A Spring." | | |
| Relaxation Room | | |

Area Code 0138

Information Counter..... 57-8881

Buses

Hakodate Bus..... 22-8111
Hakodate Teisan Bus..... 55-1111
Onuma Kotsu..... 67-3500

Car Rental

Nissan..... 57-1441
Toyota..... 59-0100
Times..... 59-0002
Nippon..... 57-0919
Orix..... 59-1990
Honda..... 59-2121
OTS..... 36-1122
World Net..... 59-6811

Parking

Organization of Airport Facilitation..... 59-5081

Lost and Found

For items lost in the terminal building... 57-8882
For items lost on the plane, please contact the airline you used.

Airlines (Reservations and Inquiries)

All Nippon Airways (ANA)
Domestic Flights..... 0570-029-222
International Flights..... 0570-029-333
Japan Airlines (JAL)..... 0570-025-071
AIR DO (ADO)..... 0120-057-333
Vanilla Air (VNL)..... 0570-6666-03
Tigerair Taiwan (TTW)..... 03-6455-0242
EVA Airways (EVA)..... 0570-666-737
Tianjin Airlines (GCR)..... +86-22-95350
Korean Air (KAL)..... 0088-21-2001

※1 From overseas
※2 For mobile phones or from overseas

Restaurants & Coffee Shops

Restaurant Pollux 57-8884
Pollux (in the departure lounge) 57-8884
Ramen and Soba Noodles Onjiki Niwamoto 57-9100
Café Misuzu 57-8900

Shops

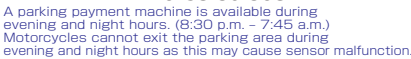
Pollux (in the departure lounge) 57-8884
Pollux (Shop and Book Shop) 57-8884
Hako To Tate 57-8884
Minami Hokkaido Bussan Kan (South Hokkaido Products Shop) 57-8884
BLUE SKY 59-3131

Boni-moriya 57-5100
Takasagoya 57-9500
Shirakaba 59-1600
ANA FESTA 57-1323
Petit Gallery Kogumaza 57-8787
Sapporo Drug Store 36-2755
Capella Convenience Store 36-7888
Duty Free Shop 57-8884

Services and Facilities

HakoDake HaLL 57-8886
HakoDakeHiroba 57-8886
Game Arcade 57-8884
Reception Room(A-B-International Terminal) 57-8886
Business Lounge 57-8886
Relaxation Space Temomin 57-8505
Baggage delivery service/"Hands-Free Travel" 36-7888
GRANDIR "Experience of Japanese clothing." 080-1884-5126

*Information included in this brochure is current as of 30 November 2018 and may be subject to change.
Please contact the bus company for more information.



Parking Fees

The following credit cards are accepted:
UFJ, NICOS, VISA, MasterCard, JCB, AMEX, DNS

Discounts for People with Disabilities:
Show your physical disability certificate to receive a 50% parking fee discount.
Outside these hours of operation, please pay for your ticket at the parking payment machine.
Those with physical disabilities, please retain your receipt as you may submit it along with your physical disability certificate to be reimbursed for 50% of the parking fee.
Reception hours of operation: 9:00 a.m. - 5:00 p.m. Monday through Friday

Long-term Parking
Please notify the management office if you intend to park for 14 days or more.



**You can receive a 150 yen parking discount
if you spend 2,000yen (tax incl.)
or more at one of the above stores.**



- * Please contact each store for more information.
- * The above stores do not include airlines.
- * Discounts are available only for parking in front of the terminal building (Operated by Organization of Airport Facilitation).
- * The coupon can be issued only once per parking ticket.
- * Receipts issued by stores do not function as parking fee discounts.

**Hakodate Airport
Terminal Building Co., Ltd.**
Phone: 0138-57-8881

- Free Wi-Fi Service:FREE SPOT
- Fee-based Wi-Fi Services
Flet's Spot, docomo Wi-Fi, UQ Wi-Fi, SoftBank Wi-Fi,Air NCV

※Please note that you may be unable to use these services due to issues arising from computer compatibility, system malfunction, or structural properties in certain areas of the building.

8:00 a.m. – 7:00 p.m. (when international terminal is open)
※Hours of operation are subject to change due to delayed or rescheduled flights.

North Pacific Bank 9:00 a.m. – 7:00 p.m. on weekdays
9:00 a.m. – 6:00 p.m. on Saturdays, Sundays and holidays
Hokkaido Bank 9:00 a.m. – 5:00 p.m. every day
AEON Bank 7:00 a.m. – 8:00 p.m. (when domestic terminal is open)
※Hours of operation are subject to change due to delayed or rescheduled flights.

Open hours: 7:45 a.m. – around 7:30 p.m.

Reception Room A(Drawing room)【30 non-smoking seats】3,240 yen/hour (tax incl.)
Reception Room B(conference room)【30 smoking seats】3,240 yen/hour (tax incl.)
International Flights Reception Room 【34 smoking seats】 10,800 yen/hour (tax incl.)

【68 seats inside the room and 60 deck seats outside the room, non-smoking】

8:00 a.m.-2:00 p.m.	35,640 yen (tax incl.)
10:00 a.m.-4:00 p.m.	35,640 yen (tax incl.)
2:00 p.m.-8:00 p.m.	35,640 yen (tax incl.)
8:00 a.m.-8:00 p.m.	54,000 yen (tax incl.)

Open hours: 8:00a.m.-around 7:30p.m. (open until last call for final flight)
The lounge may be used for free if you have a valid ticket or stub indicating your flight on that day as well as a credit card issued in your name. Please note a "gold membership" may also be required.

JCB, UFJ, NICOS, VJA, TS3, DNS, DC, LIFE, MUFG, MI, JACCS,
UC, RAKUTEN, AMEX, EPOS
※Some credit cards issued outside of Japan are not accepted.
Please contact your credit card company for more information.
1,030 yen per person (tax incl.)

Private rooms【8seats】: 3,240 yen/hour (tax incl.)

Hakodate Airport, 511
Takamatsu-cho, Hakodate, Hokkaido,
042-0952 Japan

E-mail:info@airport.ne.jp <http://www.airport.ne.jp/hakodate/>

Information included in this brochure is current as of 30 November 2018 and may be subject to change.

English



Guide Map

